



Authentication Passkey Terms

The terms in this Authentication Passkey Exhibit apply to Customer's use of Authentication Passkey (as defined below), in addition to the terms set forth in the Agreement. With respect to Customer's use of Authentication Passkey, the terms in this Authentication Passkey Exhibit take precedence over any other conflicting or inconsistent terms in the Agreement. Capitalised terms in this Authentication Passkey Exhibit have the same meaning as in the Agreement, unless expressly defined otherwise in this Exhibit.

1. **Definitions.** The following capitalized terms shall have the meaning set forth below when used in this Schedule or any Annex (or Exhibit) attached hereto.
 - a. **"Authentication Passkey"** means Entrust's Identity as a Service (IDaaS) offering that provides a passwordless login method that utilizes public-key cryptography and biometrics or device-specific authentication to verify user identity.
 - b. **"Authentication Record"** means a record setting out the details of each authentication attempt made by a User. Authentication Records may include Personal Data.
 - c. **"Profiles"** means User and device profiles constructed from authentication patterns and device identifying technical data. Profiles may include data from third party service providers and may also include Personal Data.
3. **Parties' Obligations.**
 - a. In addition to the restrictions set forth in the Agreement, Customer use of Authentication Passkey is limited for the sole purpose of authenticating the identity of its Users.
 - b. Entrust may add, reduce, eliminate or revise service levels, if any, where a third-party service level agreement applicable to Authentication Passkey has been changed. Where any such change will cause a material detrimental impact on Customer, Entrust will take commercially reasonable efforts to provide Customer sixty (60) days prior written notice.
 - c. Customer is responsible and liable for any and all acts and/or omissions of its Users in relation to or breach of the Agreement or otherwise in relation to Users' use of Authentication Passkey.
4. **Disclaimer of Warranties for Authentication Passkey.** In addition to the disclaimer of warranties made in the Agreement, Entrust makes no representations or warranties: (i) that Authentication Passkey will be free of harmful components; (ii) that Authentication Records, Customer Data, Profiles, Personal Data, or any other Customer content or data stored in, transferred to or from, or otherwise processed by Authentication Passkey, including in transit, will not be damaged, stolen, accessed without authorization, compromised, altered, or lost.
5. **Open Source Software.** Versions of certain third-party open source software (including libraries and redistributable files) may be embedded in, delivered with or automatically downloaded as part of any Software ("Ancillary Software"). The Ancillary Software is subject to the applicable separate open source license agreement(s) pertaining to the Ancillary Software, which shall be provided with the Software or otherwise made available by Entrust. The complete list of Ancillary Software (not the Ancillary Software itself) shall be deemed Entrust Confidential Information.
6. **Tokens.** If an Order calls for Tokens (or if Customer purchases Tokens through an Authorized Reseller), (i) Customer will be the importer of record and responsible for all freight, packing, insurance and other shipping-related expenses; (ii) risk of loss and title to the Tokens will pass to Customer upon delivery of the Tokens by Entrust (or an Authorized Reseller) or one of their respective agents to the



carrier; (iii) the Tokens will be free from material defects in materials and workmanship and will conform to the published specifications for such Tokens in effect as of the date of manufacture for a period of one (1) year from the date on which such Tokens are first delivered to Customer (or for such extended warranty period as may be set out in the applicable Order); (iv) Customer will use Entrust as Customer's point of contact for Token warranty inquiries; and (v) as an express condition of the sale, Customer acknowledges that Customer is only permitted to use Tokens with the Hosted Service and Customer is expressly prohibited from using and agrees not to use Tokens with any other provider's verification or identification software even if the Tokens may interoperate with such other provider's verification or identification software. The aforementioned Token warranty will not apply where the issue is caused by accident, misuse, abuse, improper operation, misapplication, or any other cause external to the Token. Any Token that is replaced becomes the property of Entrust. Entrust's exclusive liability and Customer's exclusive remedy for breach of this Section (Tokens) is for Entrust, at its option, to repair or replace the Token, or take return of the Token and refund the price paid for the Token.