



### Professional Services PACKAGES

The Professional Services Packages (“**Professional Services Packages**”) in Table 2, are advisory in nature to allow Entrust to assist the Customer with the Customer’s implementation of Entrust. Overall control for timelines, scope and the delivery is the sole responsibility of the Customer.

Customer agrees that it will work with Entrust to carry out the agreed activities as part of each purchased Professional Services Package by providing timely support and reasonable assistance to Entrust.

**Table 2**

Professional Services Package	Example Activities
Studio Migration	Studio Migration kick-off session (1 hour duration) Up to three additional sessions, each up to 2 hours duration, for example: <ul style="list-style-type: none"> <li>● Solutions(s) deep dive</li> <li>● Studio Workflow workshop</li> <li>● Launch readiness</li> <li>● Check Results - review and actions</li> </ul>
SDK Upgrade	Upgrade Kick-off session (1 hour duration) Up to three additional sessions, each up to 2 hours duration, for example: <ul style="list-style-type: none"> <li>● Solutions(s) deep dive</li> <li>● Review of change logs, focus on breaking changes</li> <li>● Analytics review</li> <li>● Troubleshooting</li> </ul>
Health Check	Investigation into analytics and workflows (2 hours) Up to two sessions, up to 1 hour duration: <ul style="list-style-type: none"> <li>● Investigative integration deep dive with customer engineers or product managers</li> <li>● Review health check results and provide recommendations for improving the integration quality</li> </ul>