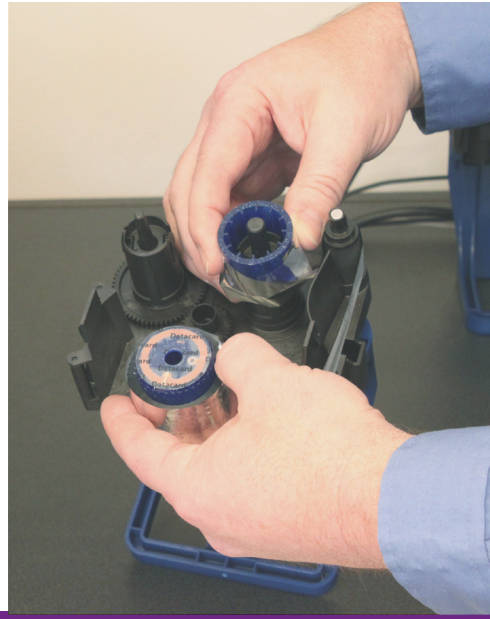## INSTANT ISSUANCE FIRST LINE SUPPLIES MANAGEMENT SERVICE



## Proficiency and Process for Managing Datacard® Supplies

Protect your customers' identities and your investment with Datacard® First Line Supplies Management Service. As an added service to your on-call support program, Datacard® First Line Supplies Management Service provides the quick support and essential supplies you need — plus you get the benefit of secure destruction. Rely on a Datacard® certified technician to handle the delivery and installation of all your system's materials. We'll replace your supplies, clean your printer and securely destroy used materials containing confidential information right on site.

## Trust the Experts with Confidential Data Destruction

- **Added security** — provides Level 6 security shredding
- **Improved output** — increases print quality due to hardware cleaning
- **Increased efficiency** — less downtime when hardware is cleaned by a trained technician; more time to service customers, rather than equipment
- **Supplies inventory management** — eliminates supplies inventory management at branch and prevents branches from running out of supplies
- **Error reduction** — eliminates errors due to improper re-spooling and incorrect cartridge reloading
- **Reduced storage** — needs decreases the need for storage of cleaning and supply materials at the branch
- **Personalized service** — from service technicians you will come to know and trust



## HOW DATACARD® FIRST LINE SUPPLIES MANAGEMENT WORKS

- Routine visits are scheduled based on supply level alert.
- The Datacard® certified technician responds to alert to replace supplies, perform cleaning card process and run test card.
- The technician handles and destroys materials that hold confidential information right on your premises.
- A Datacard® certified technician delivers and installs supplies on site.
- First Line Supplies Management Services are only available to customers with an On-Call service contract.

**Datacard**®

◉ **Entrust Datacard**™

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